

## CASE STUDY

# Seamless Relocation with GoodSuite Ensuring Operational Continuity

## OBJECTIVES

Successfully relocate IT infrastructure to our their new office location for the LATC while ensuring minimal disruption to our dedication to supporting our staff and teachers.

## CHALLENGES

- **Complex Relocation:** Coordinating the move of copiers and IT equipment involved meticulous planning to avoid disruptions and ensure functionality in the new location.
- **IT Transition:** Finding a reliable IT partner to handle cabling, setup, and integration was crucial to minimize downtime.
- **Operational Disruption:** Ensuring the move did not affect daily operations was critical for maintaining productivity during the transition.

## SOLUTIONS

- **Comprehensive IT Support:** GoodSuite, led by Brent Portera, managed the entire IT relocation with planning, execution, and post-move support to ensure a seamless transfer of technology.
- **Expert Guidance:** GoodSuite streamlined the complex relocation process, with their expert guidance efficiently addressing technical challenges and relieving the LATC's staff from the burdensome task of managing technology requirements during the move.
- **24/7 Availability:** GoodSuite provided round-the-clock support to promptly resolve issues and ensure a smooth relocation.

## BENEFITS

### Smooth Operations

Ensured an efficient relocation of IT infrastructure, restoring us to normal operations in record time with minimal disruption to daily activities.

### Enhanced Confidence

Expert handling of technical challenges instilled confidence and eased the client's concerns.

### Exceptional Service

GoodSuite's positive, enthusiastic support throughout the process assured that the move would go smoothly, resulting in a successful and stress-free relocation as we handled all technology needs.

## AT A GLANCE

### Challenges

- **Complex Relocation:** Coordinating copier and IT move.
- **IT Transition:** Finding a reliable IT partner.
- **Operational Disruption:** Minimizing downtime during transition.

### Benefits

- **Comprehensive IT Support:** End-to-end IT relocation services.
- **Expert Guidance:** Simplified relocation with clear support.
- **24/7 Availability:** Continuous support beyond office hours.



"From the first conversation, I knew I was in good hands with Brent Portera and the GoodSuite team. Their confidence, expertise, and exceptional support made a challenging relocation project seamless. I am grateful for their dedication and would highly recommend GoodSuite to anyone in need of top-notch IT relocation services."

**Menucha E.**  
Director